

Significant changes to your Lifeline plan

These changes are effective once your plan renews on or after 1st September 2025.

We have made a number of changes to the wording of your plan. This leaflet tells you about the significant changes we have made to the plan since you joined or your plan was renewed. Please keep it with your latest copy of your membership pack, so that you can refer to it if you need to.

You'll find your updated membership guide on MembersWorld from your renewal date, or you can get in touch to receive a paper, large print, audio or Braille version.

CHANGES TO TERMS

Adding your newborn child

We have updated the terms for adding your newborn to the policy.