

SIGNIFICANT CHANGES TO YOUR LIFELINE PLAN

These changes are effective once your plan renews on or after 1st October 2023.

We have made a number of changes to the wording of your Lifeline plan this year. This leaflet tells you about the significant changes we have made to the plan since you joined or your plan was renewed. Please keep it with your latest copy of your membership pack, so that you can refer to it if you need to. You'll find your updated membership guide on MembersWorld from your renewal date, or you can get in touch to receive a paper, large print, audio or Braille version.

NEW BENEFITS

Advanced therapy medicinal products (ATMPs)

We now cover advanced therapy medicinal products (ATMPs), such as CAR-T.

CLARIFICATIONS

Cosmetic treatment

We have further clarified our coverage for cosmetic treatment to exclude functional problems caused by any scarring.

USING YOUR PLAN

Updated processes

We have updated the wording of some key areas of your membership guide to make it easier to understand how to use your plan.

Deductible options

We now show all available deductible options on this plan in the table of benefits.

You'll be able to see your updated membership guide on-line from your renewal date, please log in to the MembersWorld website at membersworld.bupaglobal.com. If you prefer, you can request a paper copy by contacting our customer services helpline on +44 (0) 1273 323 563, or by emailing info@bupaglobal.com.
