

SIGNIFICANT CHANGES TO YOUR INTERNATIONAL HEALTH AND HOSPITAL PLAN

These changes take effect when your policy renews on or after 1 October 2023.

We've made some changes to the wording of your International Health and Hospital plan. This leaflet tells you about the significant changes we've made to the policy since you joined or your policy renewed. Please keep it with your latest policy documents, so that you can refer to it if you need to. You'll find your updated membership guide on MembersWorld from your renewal date. Please let us know if you need a paper copy or one in large print, audio or Braille.

NEW OR ENHANCED BENEFITS

Advanced therapy medicinal products (ATMPs)

Your policy now covers advanced therapy medicinal products (ATMPs), such as CAR-T for the treatment of cancer and other diseases.

Out-patient surgery

We have removed the minor procedures or interventions benefit from Module 1. We now cover this under the Hospital Plan out-patient surgery benefit.

Examinations and Other Medical Assistance

There is now no upper price limit for each out-patient laboratory test.

CHANGES TO BENEFITS

In-patient rehabilitation

We have changed how we describe the requirements for the rehabilitation benefit. This makes it clear what is and isn't covered. We will cover up to 90 days' treatment in each membership year.

MAKING EXISTING TERMS CLEARER

Cosmetic treatment

The cosmetic treatment exclusion will also exclude functional problems caused by any scarring.

UNDERSTANDING HOW TO USE YOUR POLICY

New wording

We have changed some of the wording in your membership guide to make it easier to understand how to use your policy. The new wording doesn't change the meaning.

Ending your policy mid-term

You can now end your policy by giving us prior notice with effect from 14 days instead of 30 days prior notice by email, letter or phone.

You'll be able to see your updated membership guide on-line from your renewal date, please log in to the MembersWorld website at www.bupaglobal.com/membersworld. If you prefer, you can request a paper copy by contacting our customer services helpline on +44 (0) 1273 323 563, or by emailing info@bupaglobal.com.
