

# SIGNIFICANT CHANGES TO YOUR COMPANY PLAN

These changes are effective once your plan renews on or after 1st October 2023.

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We have made a number of changes to the wording of your Company plan this year. This leaflet tells you about the significant changes we have made to the plan since you joined or your plan was renewed. Please keep it with your latest copy of your membership pack, so that you can refer to it if you need to. You'll find your updated membership guide on MembersWorld from your renewal date, or you can get in touch to receive a paper, large print, audio or Braille version.

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## NEW BENEFITS

### Advanced therapy medicinal products (ATMPs)

We now cover advanced therapy medicinal products (ATMPs), such as CAR-T.

## CLARIFICATIONS

### Cosmetic treatment

We have further clarified our coverage for cosmetic treatment to exclude functional problems caused by any scarring.

## USING YOUR PLAN

### Bupa Lifeworks

The provider for your Employee Assistance Provider has now changed to Bupa Lifeworks. Please see the "Wellbeing Services" page in your membership guide for details on how to access your new provider.

### Updated processes

We have updated the wording of some key areas of your membership guide to make it easier to understand how to use your plan.

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You'll be able to see your updated membership guide on-line from your renewal date, please log in to the MembersWorld website at [membersworld.bupaglobal.com](https://membersworld.bupaglobal.com). If you prefer, you can request a paper copy by contacting our customer services helpline on +44 (0) 1273 323 563, or by emailing [info@bupaglobal.com](mailto:info@bupaglobal.com).

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