

SIGNIFICANT CHANGES TO YOUR LIFELINE PLAN

These changes take effect when your policy renews on or after 1 July 2023.

We've made some changes to the wording of your Lifeline plan. This leaflet tells you about the significant changes we've made to the policy since you joined or your policy renewed. Please keep it with your latest policy documents, so that you can refer to it if you need to. You'll find your updated membership guide on MembersWorld from your renewal date. Please let us know if you need a paper copy or one in large print, audio or Braille.

NEW BENEFITS

Advanced therapy medicinal products (ATMPs)

Your policy now covers advanced therapy medicinal products (ATMPs), such as CAR-T for the treatment of cancer and other diseases.

MAKING EXISTING TERMS CLEARER

Cosmetic treatment

The cosmetic treatment exclusion will also exclude functional problems caused by any scarring.

UNDERSTANDING HOW TO USE YOUR POLICY

New wording

We have changed some of the wording in your membership guide to make it easier to understand how to use your policy. The new wording doesn't change the meaning.

Deductible options

The table of benefits now shows all the deductible options.

You'll be able to see your updated membership guide on-line from your renewal date, please log in to the MembersWorld website at membersworld.bupaglobal.com. If you prefer, you can request a paper copy by contacting our customer services helpline on +44 (0) 1273 323 563, or by emailing info@bupaglobal.com.
